

# UAT Specialist

## JOB DESCRIPTION

**NOVEMBER 2021**

[TRANSACTIONJUNCTION.CO.ZA](https://transactionjunction.co.za)

# About us

If you live in South Africa and make regular card or digital payments, chances are, you regularly use Transaction Junction's platform. We are a Switch, meaning we create the connection between all the necessary parties involved in a transaction to ensure that it is done quickly, securely and that the regulatory requirements are taken care of. We are a proudly South African company, based in Century City, Cape Town, with around 90 amazing employees who all work together towards a common goal.

We process more annual transactions than any of our competitors (in excess of 2 billion), have had zero downtime since 2013, we integrate into over 50 POS systems, and support over 45 payment methods to ensure that payment acceptance is never a limit for our customers. We have great relationships with our customers, the banks, our payment partners and importantly, our fellow team-mates.

We continuously develop our technology to deliver a reliable and industry-leading product offering for the ever-changing payment landscape, and we pride ourselves with excellent customer service. We don't accept limitations to what we can achieve and if the available technology has not caught up, we create our own.

We check all the boxes...Discovery Medical Aid, Group Life Insurance, job stability, competitive salaries, educational advancement assistance, our own in-house barista, free lunches and drinks on Fridays, a fully functional kitchen, an open-door policy, and a fantastic company culture.

We are employee-focussed and reward, empower and uplift our staff. We believe that our people are our greatest asset, and that happy employees deliver the best quality work. We work hard, we celebrate the wins and we believe in the power of teamwork.

# 50 Reasons

## why we love working at TJ

We asked our staff what makes TJ an awesome place to work, and this is what they said...

1. Fantastic team culture across all areas
2. Retirement fund
3. Discovery Medical Aid
4. Group Life cover
5. Competitive remuneration
6. Disability cover
7. Funeral cover
8. Annual bonuses
9. Long term incentives
10. Job security (even during the COVID-19 pandemic, our business has thrived, and there was not a single retrenchment)
11. We continually reward, promote, and upskill our staff
12. COVID-19 compliant (we have sanitisers everywhere, wear masks, test temperatures, employees log their health status through the Comply app, practice social distancing etc)
13. Work from home option
14. Educational advancement assistance
15. No clock watching
16. Open communication channels
17. Annual leave, study leave, family leave, parental leave, sick leave, and you get the day off on your birthday! (or any day during your birthday month)
18. We have our own in-house Barista who makes free world-class coffees and hot chocolate
19. Free lunches every Friday
20. Regular company social events
21. Friday drinks
22. We believe in the power of teamwork
23. Beautiful office environment with scenic views
24. Fully functional kitchen
25. Freedom of Religion and Culture, and respect for one another's beliefs
26. Flat company structure
27. Help is there whenever it is needed
28. "Even though leadership is as old as the hills, they are still young at heart"
29. Casual dress code "Wear whatever you want Mondays Tuesdays Wednesdays Thursdays Fridays"
30. Continuous internships
31. Supports local NGOs without thinking twice!
32. Management development
33. Continuous growth of people and processes to ensure that we remain current
34. Healthy company wellness program
35. We take part in MyRun
36. "One of our GM's has the wit of John Cleese and the other has the fashion sense of Miley Cyrus"
37. Cool company-branded kit
38. Open plan office with private break-away rooms
39. Plenty of parking with friendly security guards
40. Very central office, close to highways and Canal Walk for convenience
41. Options to study and better ourselves and improve our knowledge
42. There is a real focus on innovation
43. Great colleagues - they are truly awesome
44. "I have never worked at a company that is this interested in its customers"
45. We have a strong mission statement and live by it
46. Open door policy when wanting to speak to the MD or GM's
47. We are one team, and we all feel the joy and pain when things go well and when they go wrong
48. We truly have a genuine care for people
49. Although growing at a rapid rate, the family feeling has never left the building
50. We own our responsibilities and take pride in our company

# JOB PURPOSE

Developing and managing UAT test strategy for new products and businesses around emerging technologies. The UAT Specialist is responsible to drive execution, and reporting for UAT testing on high profile opportunities within a scrum / Agile process.

## RESPONSIBILITIES

### USER ACCEPTANCE TEST PLANNING

- Analyze business scope, requirements, user stories and /or use cases
- Create manual test scripts based on the scope for user and customer testing.
- Create requirements, user stories and /or use cases.
- Ensure that there is a repository of User Test Cases/scripts that are cross referenced to Scope (Iteration documentation), and all Business Rules.
- Verify that Transaction Junction delivers software solutions that are of appropriate quality and delivered in line with any applicable contractual obligations

### USER ACCEPTANCE TEST MANAGEMENT

- Create and maintain technical documentation, define technical documentation templates and prescribed policies and procedures.
- Execute manual test scripts based on the scope, requirements, user stories and or use cases.
- Verify & validate interaction between various systems and application.
- Verify & validate that the Business Data is correct (i.e. data is displayed correctly on sites).
- Verify & validate all requirements have been met and implemented correctly (e.g. Business Rules, GUI/UI, Data, SEO etc.)
- Analyze & review results of executed test cases/scripts.
- Assess the impacts and risk of the new functionality on the system & advise the Portfolio Test Manager.
- Raise & management any defects during a Test Phase.
- Provide a daily update to the PMO Manager on Test Execution progress during a Test Phase.
- Create user manual or customer user manual where necessary.
- Conduct and manage handover processes from QA to Operations for accurate implementations within the production environment.

### SELF-MANAGEMENT

- Follow through to ensure that personal quality and productivity standards are consistently and accurately maintained
- Demonstrate consistent application of internal procedures
- Plan and prioritise, demonstrating abilities to manage competing demands
- Demonstrate abilities to anticipate and manage change
- Demonstrate flexibility in balancing achievement of own objectives with abilities to understand and respond to organizational needs
- Stay relevant and up-to-date with latest technology trends and insights
- Demonstrate and promote a strict adherence and knowledge of the latest and most applicable security standards within the payments industry

# BEHAVIOURAL COMPETENCIES

## **CUSTOMER FOCUS**

Builds strong customer relationships and delivers customer-centric solutions.

## **CULTIVATES INNOVATION**

Creates new and better ways for the organization to be successful.

## **INSTILLS TRUST**

Gains the confidence and trust of others through honesty, integrity, and authenticity.

## **COLLABORATES**

Builds partnerships and works collaboratively with others to meet shared objectives.

## **SITUATIONAL ADAPTABILITY**

Adapts approach and demeanor in real time to match the shifting demands of different situations.

## **BUSINESS INSIGHT**

Applies knowledge of business and the marketplace to advance the organization's goals.

## **MANAGES COMPLEXITY**

Makes sense of complex, high quantity, and sometimes contradictory information to effectively solve problems.

## **PLANS AND ALIGNS**

Plans and prioritizes work to meet commitments aligned with organizational goals.

## **BALANCES STAKEHOLDERS**

Anticipates and balances the needs of multiple stakeholders.

## **TECH SAVVY**

Anticipates and adopts innovations in business-building digital and technology applications.

## **ENSURES ACCOUNTABILITY**

Holds self and others accountable to meet commitments.

## **INTERPERSONAL SAVVY**

Relates openly and comfortably with diverse groups of people.

# EDUCATION

Bachelor of Science majoring in Computer Science or equivalent prior learning

# EXPERIENCE

- Minimum of 3 years' experience in testing environment in a similar role
- Certified Test Analyst
- Substantial 'Hands-on' testing experience in different industries and organizations Familiar with various test products and tools (e.g. Quality Center, Jira, Bugzilla etc.)
- Has worked previously within Agile, Waterfall and iterative project methodologies
- Has an excellent understanding of the Software Delivery Lifecycle

## TO APPLY:

Send your cover letter and CV through to [vacancies@switch.tj](mailto:vacancies@switch.tj) or apply on <https://transactionjunction.co.za/fintech-careers/>

[TRANSACTIONJUNCTION.CO.ZA](https://transactionjunction.co.za)