Senior Software Developer

JOB DESCRIPTION

NOVEMBER 2021

TRANSACTIONJUNCTION.CO.ZA



About us

If you live in South Africa and make regular card or digital payments, chances are, you regularly use Transaction Junction's platform. We are a Switch, meaning we create the connection between all the necessary parties involved in a transaction to ensure that it is done quickly, securely and that the regulatory requirements are taken care of. We are a proudly South African company, based in Century City, Cape Town, with around 90 amazing employees who all work together towards a common goal.

We process more annual transactions than any of our competitors (in excess of 2 billion), have had zero downtime since 2013, we integrate into over 50 POS systems, and support over 45 payment methods to ensure that payment acceptance is never a limit for our customers. We have great relationships with our customers, the banks, our payment partners and importantly, our fellow team-mates.

We continuously develop our technology to deliver a reliable and industry-leading product offering for the ever-changing payment landscape, and we pride ourselves with excellent customer service. We don't accept limitations to what we can achieve and if the available technology has not caught up, we create our own.

We check all the boxes...Discovery Medical Aid, Group Life Insurance, job stability, competitive salaries, educational advancement assistance, our own inhouse barista, free lunches and drinks on Fridays, a fully functional kitchen, an open-door policy, and a fantastic company culture.

We are employee-focussed and reward, empower and uplift our staff. We believe that our people are our greatest asset, and that happy employees deliver the best quality work. We work hard, we celebrate the wins and we believe in the power of teamwork.

50 Reasons

why we love working at TJ

We asked our staff what makes TJ an awesome place to work, and this is what they said...

- Fantastic team culture across all areas
- 2. Retirement fund
- 3. Discovery Medical Aid
- 4. Group Life cover
- 5. Competitive remuneration
- 6. Disability cover
- 7. Funeral cover
- 8. Annual bonuses
- 9. Long term incentives
- Job security (even during the COVID-19 pandemic, our business has thrived, and there was not a single retrenchment)
- 11. We continually reward, promote, and upskill our staff
- 12. COVID-19 compliant (we have sanitisers everywhere, wear masks, test temperatures, employees log their health status through the Comply app, practice social distancing etc)
- 13. Work from home option
- 14. Educational advancement assistance
- 15. No clock watching
- 16. Open communication channels
- 17. Annual leave, study leave, family leave, parental leave, sick leave, and you get the day off on your birthday! (or any day during your birthday month)
- 18. We have our own in-house Barista who makes free world-class coffees and hot chocolate

- 19. Free lunches every Friday
- 20. Regular company social events
- 21. Friday drinks
- 22. We believe in the power of teamwork
- 23. Beautiful office environment with scenic views
- 24. Fully functional kitchen
- 25. Freedom of Religion and Culture, and respect for one another's beliefs
- 26. Flat company structure
- 27. Help is there whenever it is needed
- 28. "Even though leadership is as old as the hills, they are still young at heart"
- 29. Casual dress code "Wear whatever you want Mondays Tuesdays Wednesdays Thursdays Fridays"
- 30. Continuous internships
- 31. Supports local NGOs without thinking twice!
- 32. Management development
- 33. Continuous growth of people and processes to ensure that we remain current
- 34. Healthy company wellness program
- 35. We take part in MyRun
- 36. "One of our GM's has the wit of John Cleese and the other has the fashion sense of Miley Cyrus"
- 37. Cool company-branded kit
- 38. Open plan office with private break-away rooms

- 39. Plenty of parking with friendly security guards
- 40. Very central office, close to highways and Canal Walk for convenience
- 41. Options to study and better ourselves and improve our knowledge
- 42. There is a real focus on innovation
- 43. Great colleagues they are truly awesome
- 44. "I have never worked at a company that is this interested in its customers"
- 45. We have a strong mission statement and live by it
- 46. Open door policy when wanting to speak to the MD or GM's
- 47. We are one team, and we all feel the joy and pain when things go well and when they go wrong
- 48. We truly have a genuine care for people
- 49. Although growing at a rapid rate, the family feeling has never left the building
- 50. We own our responsibilities and take pride in our company

JOB PURPOSE

Responsible for the programming and development of Blue Label Group's applications and supporting software. Provides advisory support through refining designs, practices, tools and processes to ensure the delivery of quality products to internal and external customers.

RESPONSIBILITIES

DEVELOPMENT LIFECYCLE SUPPORT

- Development of secure, concurrent, event driven highly scalable transaction processing applications
- Conduct development using Java as the primary development language
- Conduct database development
- Promote and enhance team efficiencies through the use of established tools, supporting applications and prototypes
- Automate tasks through the use of appropriate tools and scripting
- Perform development in accordance with specifications and Blue Label Group development standards
- Develop unit tests to ensure that requirements are met, and code coverage is adequate
- Create, document and implement component test scripts and test strategies
- Maintain technical documentation using defined technical documentation templates and prescribed policies and procedures
- Ensure that the requisite technical supporting documentation, in line with the established Blue Label Group development standards and internal policies is created and adhered to
- Collaborate with internal teams and vendors to identify, troubleshoot, investigate and resolve issues and improve product features, documenting any changes and resolutions as may be required
- Perform maintenance programming and address technical debt
- Participate in a peer review process where all work delivered must be validated according to the documented requirements and in line with the Blue Label Group development standards
- Ensure software is developed according to the Blue Label Group development standards and underlying technologies.
- Review and refine high-level business requirements and transform these requirements into Functional Specifications
- Breakdown, prioritize and execute tasks to achieve product deliverables per sprint
- Provide estimates for initial high-level requirements and more detailed estimates for upcoming tasks for input into Sprint planning
- Recommend changes to improve established application processes and procedures

WORK COLLABORATIVELY

- Build a culture of respect and understanding across the organisation
- · Recognise outcomes which resulted from effective collaboration between teams
- Build co-operation and overcome barriers to information sharing, communication and collaboration across the organisation
- Facilitate opportunities to engage and collaborate with external stakeholders to develop joint solutions

TEAM SUPPORT

- Role model behavior and motivate team members in line with the core values
- Provide support and guidance on career path planning, on-the-job training, coaching and mentoring to associate software developers and other team members

SELF-MANAGEMENT

- Set an example through personal quality and productivity standards and ways of working with others.
- Demonstrate consistent application of internal procedures. Plan and prioritise, demonstrating abilities to manage competing demands.
- Demonstrate abilities to anticipate and manage change. Demonstrate flexibility in balancing achievement of own objectives with abilities to understand and respond to organisational and team needs.

BEHAVIOURAL COMPENTENCIES

ENSURES ACCOUNTABILITY

Holds self and others accountable to meet commitments. For example, measures and tracks team's and own performance, and helps the team learn from success, failure, and feedback. Adheres to, and enforces, goals, policies, and procedures.

MANAGES COMPLEXITY

Makes sense of complex, high quantity, and sometimes contradictory information to effectively solve problems. For example, quickly determines the most critical data and focuses analysis there; recognizes even subtle symptoms that indicate problems; probes deeply for root causes; uses systematic problem-solving methods. well.

TECH SAVVY

Anticipates and adopts innovations in business-building digital and technology applications. For example, investigates technologies to learn some cutting-edge best practices. Uses digital/social media to benefit the team and add value to the work being done; understands how to avoid misuse of these tools.

PLANS AND ALIGNS

Plans and prioritizes work to meet commitments aligned with organizational goals. For example, outlines clear plans that put actions in a logical sequence; conveys some time frames. Aligns own work with relevant workgroups. Takes some steps to reduce bottlenecks and speed up the work.

PERSUADES

Uses compelling arguments to gain the support and commitment of others. For example, states ideas with confidence, conviction, and good rationale, capturing others' attention. Connects own viewpoint to others' priorities and needs; seeks input to learn how to best influence colleagues and stakeholders.

DECISION QUALITY

Makes good and timely decisions that keep the organization moving forward. For example, knows when to act independently and when to escalate issues. Integrates various inputs, decision criteria, and trade-offs to make effective decisions. Typically makes good independent decisions.

CUSTOMER FOCUS

Building strong customer relationships and delivering customer-centric solutions.

INSTILLS TRUST

Gaining the confidence and trust of others through honesty, integrity, and authenticity.

CULTIVATES INNOVATION

Creating new and better ways for the organisation to be successful.

COLLABORATES

Building partnerships and working collaboratively with others to meet shared objectives.

SITUATIONAL ADAPTABILITY

Adapting approach and demeanour in real time to match the shifting demands of different situations.

EDUCATION

Bachelor of Science majoring in Computer Science or equivalent prior learning

EXPERIENCE

- Minimum of 7 years' progressive experience as a Software Developer
- Expert-level Coding Skills
- Functional Testing experience, including ability to create, maintain and execute both manual and automated tests
- DevOps capabilities

TO APPLY:

Send your cover letter and CV through to <u>vacancies@switch.tj</u> or apply on <u>https://transactionjunction.co.za/fintech-careers/</u>

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